

fast**facts**

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EMPLOYEES

ESTABLISHED

NEW BUSINESS CONTACT

Nicole **Mahoney**

CEO » 585,451,0050

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INDUSTRY NICHE travel&tourism

Clients

We work exclusively with clients who benefit from the visitor economy including local and regional destinations, accommodations, attractions, craft beverage producers and restaurants.

































Marketing Plans Social Media Strategy Attitudinal Audience Research & Segmentation



tourism marketing

TRAVEL PR

Media Relations Influencer Marketing FAM Planning & Execution

CONTENT MARKETING

Blogs/Feature Articles Print/Online Content Feature Articles

DIGITAL MARKETING

Facebook Advertising / Social Media Marketing / SEO & SEM



travel trade sales & marketing

Product Development Direct Sales Plans FIT and Motorcoach Market Development



Operational Management Meetings & Events Planning Marketing & Communications

involvement

We Know the Industry

- We invest over 450 staff hours every year attending educational events and conferences, including Destinations International, ESTO, Content Marketing World, MANY Annual Conference, PRSA Travel & Tourism Conference, New York State Tourism Conference, NYSTIA Annual meeting, and PRSA Northeast District Conference.
- We are where the buyers and media are, attending multiple travel shows and events throughout the year:

 ABA Heartland Travel OMCA IPW

 NTA TAP Dance NYC Sales Exchange

 ILNY Media Marketplace Discover America Day,

 Wine Bloggers Conference Travel Bloggers Exchange

 TMAC Travel Media Showcase

 TravMedia International Media Marketplace.
- We are 100% committed to sharing our knowledge and teaching others. We frequently participate on panels and as presenters at workshops for the industry. We also produce the award-winning weekly podcast **Destination on**



The Left where we interview professionals from all over the world, learning and teaching at the same time.

affiliations

US Travel Association • American Bus Association
Travel Media Association of Canada
New York State Tourism Industry Association
Museum Association of NY • NYS Brewers Association
Visit Rochester • Canandaigua Chamber of Commerce
Greater Rochester Chamber of Commerce
Genesee County Chamber of Commerce
Agency Management Institute
Women Presidents Organization

award winning

Over 20 awards in the last 5 years

A FEW EXAMPLES...

2018 » PR Daily Award

Publicity Stunt: Syracuse "Winter" Hacks Groundhog Day in Punxsutawney, PA

2018 » Canandaigua Chamber of Commerce

Tourism Business of the Year

2018 » Davey Award

Haunted History Trail "Spooky Social Media"

2018 » PRism Award

Podcast: Destination on the Left

2018 » PRism Award of Excellence

Magazine: Haunted History Trail 2018 Visitors Guide

2017 » Telly Award

Videos/Shows/Segments: Winter Needs a Home Video Series

2017 » MarCom Gold Award

Syracuse "Official Home of Winter" Campaign

2017 » Gold HSMAI Adrian Award

Syracuse "Official Home of Winter" Integrated Marketing Campaign

Break the Ice Media is a certified NYS woman-owned business.



breaktheicemedia.com